

Using AI Responsibly:

A practical guide for libraries

Carl Stevens

Arts Council England



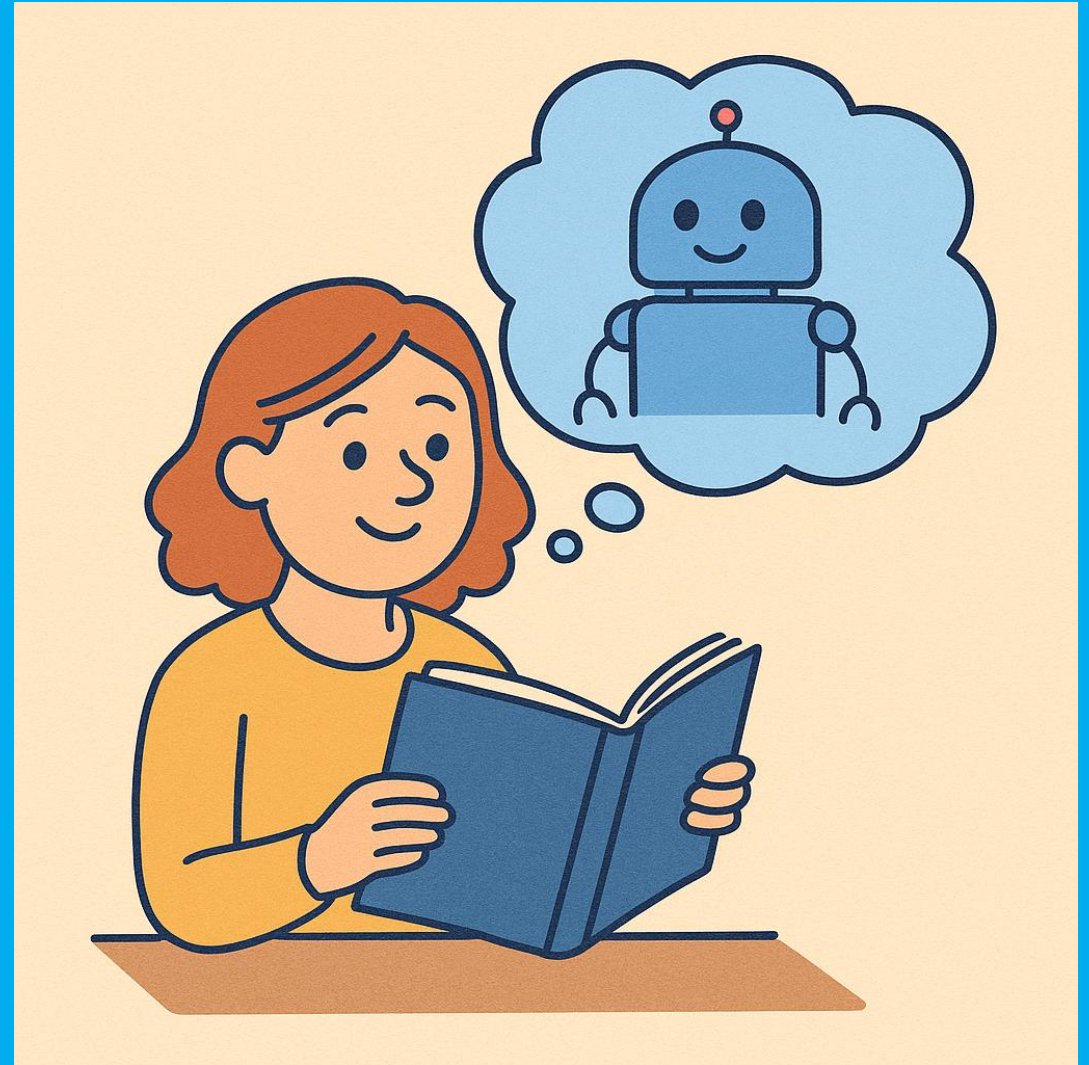
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BRAID
Bridging Responsible AI Divides

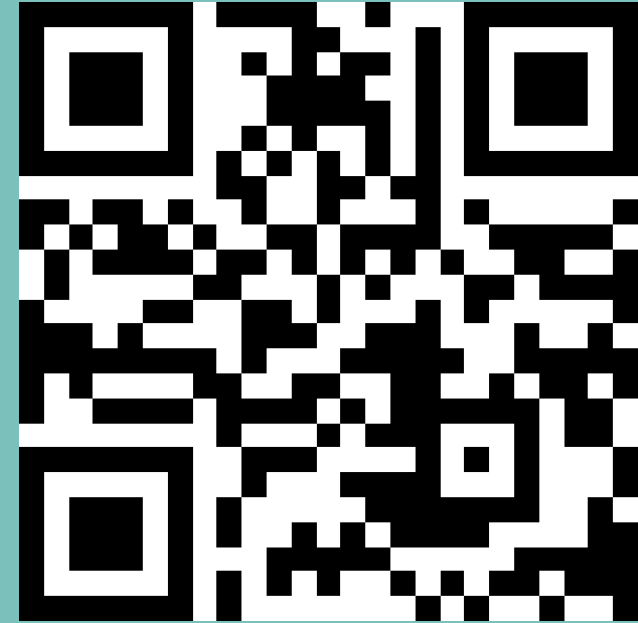
Why AI in Libraries?

- Transforming services
- Supporting staff
- Meeting community needs



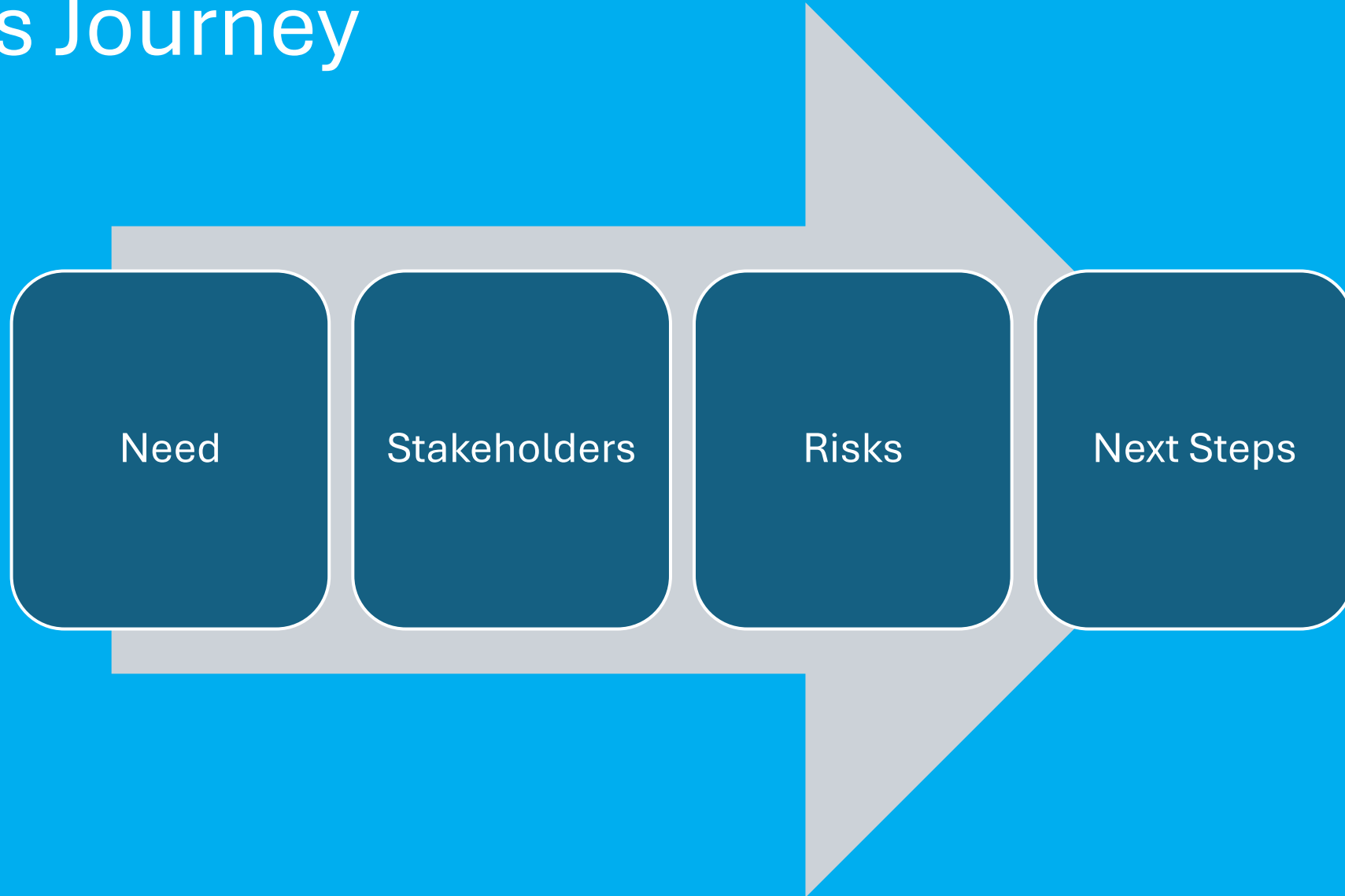
Arts Council England: Responsible AI Toolkit

- Starting the AI conversation
- Internal Stakeholder Mapping
- Developing an AI Policy
- Risk list
- Responsible AI Checklist
- AI Project Management Template
- Delivering a successful pilot



<https://tinyurl.com/mvzzu3ka>

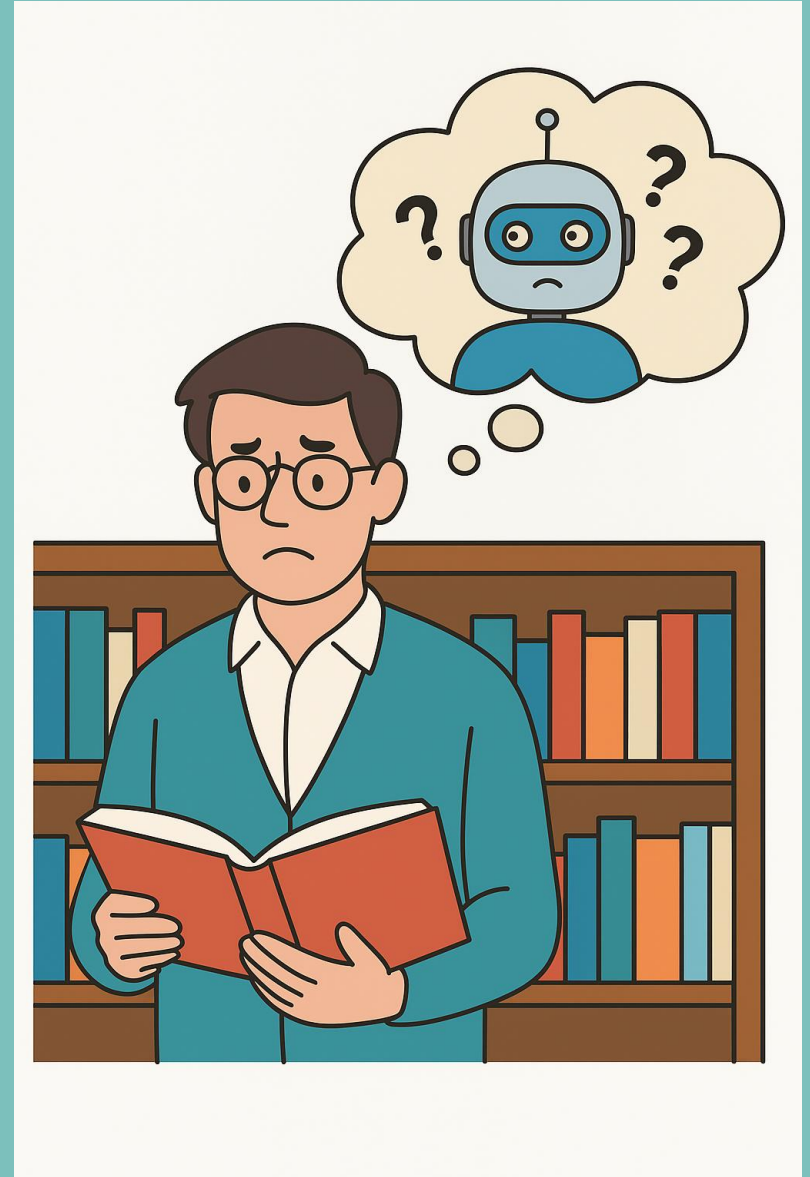
Today's Journey



Identifying a Need

What's a challenge *AI might* help with?

What would success look like?



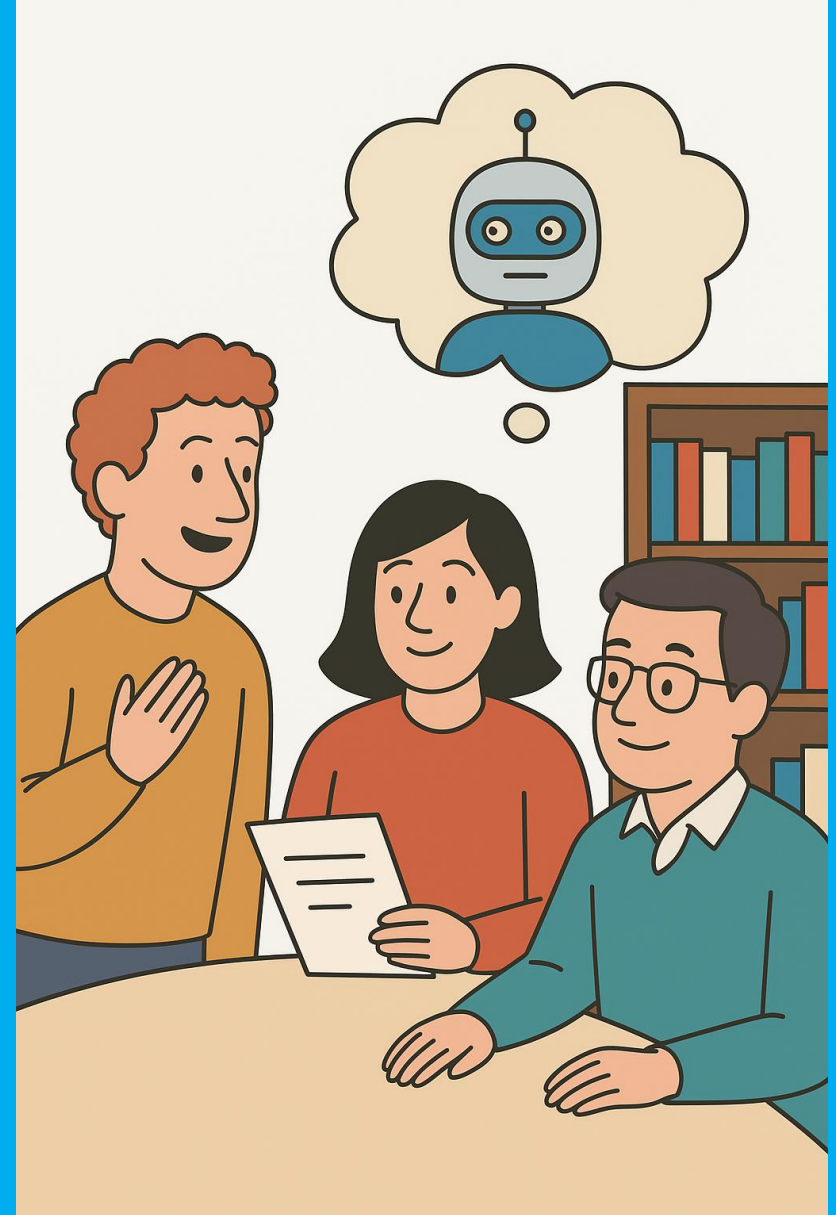
Identifying a Need – ideas from the group

- User research / user feedback
- Staff timetabling / rotas
- Meeting minutes
- Student research
- Marketing copy
- Workflow mapping
- Turning data into insights
- Using AI features in Eventbrite to create events
- Accessibility

Mapping Stakeholders

Who are your

- Allies & Supporters
- Decision Makers
- Specialist Support
- Concerned



Identifying Risks

What could go wrong?

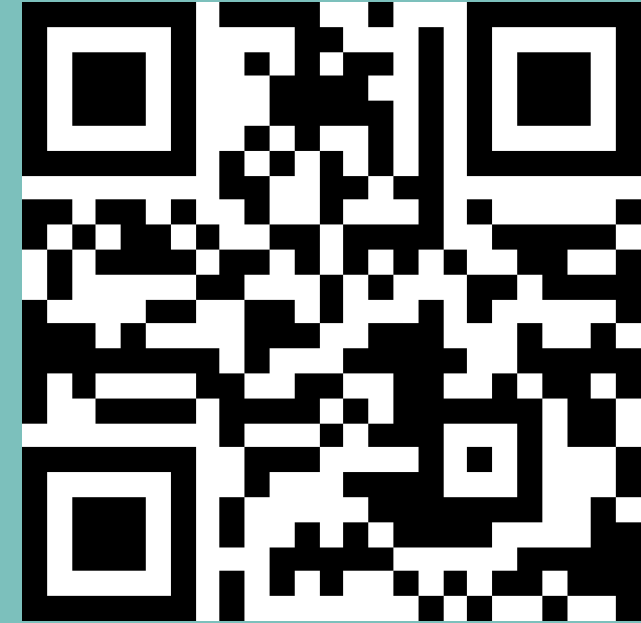
- Legal
- Environmental
- Ethical
- Reputational
- Financial
- Technical



Your Next Step

Write one step you'll take in the next month

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